

OVIHD

Office for Value and Innovation
in Healthcare Delivery

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Audrey Yates, MS
Manager

**UK Center for Health
Services Research**

Applying Research to Optimize Care®

Mark V. Williams, MD, FACP, MHM

CHSR Director

Jing Li, MD, MS

CHSR Associate Director

OVIHD Director

What we do

OVIHD works alongside frontline staff and providers with guidance from leaders to re-engineer and implement workflows that provide safe, efficient and high value care for every patient.

Toolset

SIMUL8

X Excel

V Visio

qualtrics

RFID

Microsoft
Visual Basic
for Applications

UKHC PI Toolkit

UK TrueBlue PI Capacity Program

Support that
we provide

Process & Quality Improvement

- Facilitate improvement projects to drive measurable change in alignment with the UKHC 2020 strategic plan and enterprise goals.
- Facilitate teams as they drive performance, and support project owners as they lead PI projects.
- Implement change management strategies for effecting change, controlling change, and helping people to adapt to change.

Support collaboration and training

- Train leaders, providers, staff, and students in FOCUS-PDSA, project management, change management, and other skills to lead improvement.
- Provide graduate students with internship opportunities in learning PI methodology and tools

Connect

<https://spwww.ukhc.org/qualityworks/SitePages/Home.aspx>